USER SATISFACTION SIMTENISMEJA.COM IN THE IMPLEMENTATION OF TABLE TENNIS GAMES by Deny Budi Hertanto, M.Kom.

ABSTRACT

Simtenismeja.com is a piece of software that can manage table tennis matches. This system is an application program specially designed to enroll participants in table tennis games, arrange schedules and device matches, execute matches and publish the results. This article intends to reveal how the level of user satisfaction on the application of Table tennis information system in a table tennis match. User satisfaction is reviewed from the ease of participant registration aspect, easy to access the athlete, and the accessibility of the event schedule information. Research subject of 60 participants table tennis matches. Data obtained from the poll level satisfaction with a Likert 1-4 scale, then DATA analyzed descriptively. The results of the analysis concluded that the ease of registration of participants gained an average score with a percentage of 89.72% on the level of satisfaction "very satisfied", aspects of data collection Athletes gained an average score with a percentage of 84.44% on the "very satisfied" level of satisfaction, and the easy access aspect of the match schedule information obtained The average score with a percentage of 77.92% on the satisfaction rate is "satisfied".

Kata Kunci: Information System, satisfaction level, table tennis