

The Capacity Building of Public Servant for Integrated Administration Services In Kecamatan Kraton, Yogyakarta

by Argo Pambudi, Kurnia Nur Fitriana, Marsya Ayu Irawati

ABSTRACT

SUMMARY

Nowadays, the civil servant of district level had important roles in public service through of decentralization of public services. The consequences of the implementation of the devolution program mental revolution were the districts had the ability to determine the policy more widely, especially in terms of public services and planning for development in accordance with its potential based on the character of a mental revolution in the reform of the bureaucracy. However, the problems faced were still a limited number of personnel, civil servant and institutional capacity constraints in implementing the integrated administrative services. The orientation of the activities of PPM was to provide a common understanding of changes in the fundamental values of the organization of administrative services integrated (Patent) that was oriented towards citizens and to provide guidance for improving the quality of public service performance of the civil servant of civil state at the district level as a tangible manifestation of devotion to community. PPM activities carried out by the method of training and mentoring. Technically methodological, the method used was workshop. Subject in PPM activities were Kraton District Government officials as many as 35 people. Efforts to improve the performance capacity of civil servant Kecamatan Kraton, Yogyakarta in the organization of administrative services integrated conducted through three stages: (1) Phase I includes pre-test and counseling on changes of fundamental values in the organization of administrative services integrated (Patent), (2) Phase II include training and FGD, and (3) Phase III include assisting, post test and evaluation. PPM activities already implemented 100% where the Phase I and Phase II was held on October 11, 2016 and Phase III was held on October 12, 2016. The number of participants in the PPM of 40 people consisting of the civil servant of Kecamatan Kraton, the civil servant of Kelurahan Kadipaten, the civil servant of Kelurahan Patehan, and the civil servant of Kelurahan Panembahan. Participants of PPM already representataif because it consists of regular employees were civil servants and contract staff / honorary representing the civil servant of the structural and functional positions. The output of PPM activities include: (1) The results of pre-test and post-test participants; (2) The implementation report of PPM activities; (3) Documentation of the implementation of PPM; and (4) Articles publications. The outcome gained from the implementation of PPM which participants become motivated to commit to better improve performance in providing integrated administrative services better than directed on the achievement of performance targets were integrated, transparent, accountable, effective, efficient and participatory. Factors supporting the implementation of PPM in the form of their moral support and facilities of the District Government Kecamatan Kraton, Yogyakarta and enthusiasm of the participants to participate actively during the PPM activities that can generate positive outputs and outcomes. Meanwhile, factors inhibiting the implementation of a credible form of PPM was more on technical and operational problems of coordination and adjustment schedule PPM team of the District Government Kecamatan Kraton, Yogyakarta

Kata Kunci: *Capacity building, public servant, integrated administration services*