

THERAPEUTIC COMMUNICATION SKILL FOR UPT. PANTI KARYA'S EMPLOYEE TO IMPROVE SERVICE THE DISPLACED PERSON AT PANTI KARYA DINSOSTRANSKER YOGYAKARTA

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ABSTRACT

Some of the considerations do Community Service Program (PPM) is the fact that the number of companion less with a high workload in UPT Panti Karya, the fact cause less maximum delivery of services, especially in therapeutic communication to the inhabitants. Second, companion work in UPT. Nursing work is derived from diverse fields of science and minimal knowledge about the understanding of ental health and HOW to communicate with kelayan is required and has not been given training related to it. Therefore, this PPM shaped therapeutic communication training for employees in order to improve service the displaced. PPM activities carried out during the two (2) days and followed with monitoring and evaluation. The training activities in the form of the introduction of healthy mental, mental health classification up on communication skills appropriate therapeutic in mental and social rehabilitation of people displaced by psychotic disorders who become orphans. PPM targets are employees UPT. Panti Karya Dinsostrasker Yogyakarta numbered 25 people. This event is held in the form of lectures, discussion / question and answer and practice therapeutic communication. PPM activities can run smoothly and effectively. indicators of set before the training was able to achieve all even exceeding the minimum target (75%) are planned, namely 87.6%. This proved of the optimal number of participants in each session, the comparison of pretest and posttest, as well as of the whole process of training, both of lectures, discussions, simulation and oppion

Kata Kunci: *therapeutic communication, service, employee*