## Enhancing Companion Ability Tour Guide Program learns at Gembira Loka Zoo

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## **ABSTRACT**

Guidance training activities are activities to foster mentoring skills of learning tour guides. This activity aims to 1) provide motivation to learning tour guides to continue to develop leadership skills, 2) provide knowledge and skills to guides on guidance materials, material development, creative corner material and standard operations in mentoring activities. The implementation of empowerment activities begins with a needs analysis, determination of material, implementation, and evaluation of 25 guiding people. Activity methods include lectures, question and answer and practice. The results of the activity show that 1) the guide has motivation in the learning program outside of school, 2) the guide has the knowledge and skills in learning activities outside of school which includes understanding of mentoring materials, the practice of creating creative corners, practice of developing the environment, and knowledge of standard operation for the implementation of tourism programs learn.

Kata Kunci: guide, study tour