Training to Improve Internal Quality Assurance Performance for Community Learning Center Managers in Yogyakarta Province

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ABSTRACT

The training activities for internal quality assurance management of non-formal institutions aim to: 1) provide awareness to non-formal education managers in managing internal quality assurance; 2) provide knowledge and skills to non-formal education managers to manage internal quality assurance properly in accordance with established standards. This training activity was carried out in the Abdullah Sigit Room, Faculty of Education and Psychology and was attended by 32 participants from PKBM (Community Learning Activity Center) and SKB (Learning Activity Studio) in the DIY and Central Java regions. The methods used in this training are lectures, guided discussions, and performance in small groups. The results of the training show that: 1) training participants consisting of PKBM and SKB managers have awareness regarding the importance of managing internal guarantees to improve performance both in learning and education. They realize that what has been done in the institution is only implementing programs provided by the government so that currently they are at the implementing or implementing stage; 2) Training participants have knowledge and skills in managing internal quality assurance.

Kata Kunci: training, management, assurance, quality, internal