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ABSTRACT

Facilitation Strengthening Capability Principal with Lean Six Sigma method in Purworejo 2016

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Lean Six Sigma is a paradigm of its product development organization as well as or with the promote understanding of customer needs, the data use / facts and statistical analysis, intelligence management, Continuous Improvement. As for the size of which was used as the indicator Improvements Seen From the organization as well as customer satisfaction, financial results, speed process / service, and the low rate of error.

Interest community service Regional Development Fostered in Purworejo district is to review gives support managerial skills to develop school based review of data to review Continuous Improvement with minimize inefficiencies.

Singer activity was attended by 25 heads of elementary school in the district of Purworejo. Activities carried with workshops and discussions that can be known things Yang Being the principal obstacle hearts school development planning efforts.

Keywords: lean sig sigma, school development, customer satisfaction

Kata Kunci: *lean sig sigma, school development, customer satisfaction*